



Intermedia Cable Communication Pvt. Ltd.

1018, New Nana Peth, Pudamjee Path, Pune – 411002.

Customer Care - +91 20 66094444, Fax - +91 20 26343523

A La Carte / ADD-ON PACKAGE REQUEST FORM

(To be filled in with Black/Blue Ball Pen in Capital Letters only.)

Name: _____

Address: _____

Registered Mobile No: _____ Registered Home Phone: _____

Registered Office Phone: _____ Registered Email ID: _____

Customer ID: _____ STB No: _____ Smartcard No: _____

Packages/A La Carte Channels needs to be subscribed for minimum 3 months. Tick to Subscribe

A la carte (Details available on our website or tune to Service ID – 111 ICC Help)

Channel Name	Alacarte Rate pm	Ti ck	Channel Name	Alacarte Rate	Ti ck	Channel Name	Alacarte Rate	Ti ck	Channel Name	Alacarte Rate	Ti ck
ABP Majha	7.00		KTV	12.00		Udaya TV	9.00		AXN	15.00	
Gemini TV	8.00		Sun Music	5.50		Udaya Movies	11.50		Max	15.00	
Gemini Music	5.50		Sun News	1.50		Surya TV	9.00		Max2	15.00	
Gemini Movies	13.50		Sun TV	10.00		Kiran TV	13.50		Pal	15.00	
Maa TV	12.00		Raj TV	7.00		Jaya TV	10.00		Sony TV	15.00	
Maa Movies	12.00		Raj Digital Plus	5.00		Jmovies	10.00		Animax	5.00	
BBC World	5.00		Chutti TV	10.00		SAB	10.00		Pix	10.00	
Kix	25.00		Aath	10.00		Mix	5		Six	25.00	

Packages (Details available on our website or tune to Service ID – 111 ICC Help)

Package Name	Rate (pm)	Ti ck	Channels Offered
Tamil Package	17.00		K TV, Sun Music & Sun News
Tamil2 Package	27.00		Raj TV, Raj Digital Plus, Jaya TV & Jmovies
Telugu1 Package	18.00		Gemini Music & Gemini Movies
Telugu2 Package	21.00		Maa TV & Maa Movies
Malayalam Package	15.00		Surya & Kiran TV
Topper	399 Per Annum		Topper TV

Note:

- Rates for individual (A la Carte) channels for additional TVs will be at the same rates as for the 1st TV.
- The minimum subscription period will be three months and subscription charges are payable in advance
- Channel packages /listing are subject to change
- Only the Packages selected on the 1st TV will be made available on the Additional TV packages.
- If the services to the 1st TV are disconnected / suspended the services to the additional TVs will also be disconnected/suspended.

All applicable taxes will be extra

TERMS & CONDITIONS

- (i) The STB is exclusive property of ICC and should be returned on disconnection of ICC Subscription. This STB will only work with ICC Network and will not work with any other network.
- (ii) The service shall be deemed to have commenced with effect from the date of activation of the ICC STB(s)/VC(s).
- (iii) The Subscriber shall ensure that ICC's authorized personnel are granted safe and ready access, at all reasonable hours, to the Installation Address for installation purpose. The Subscriber understands that the installation entails drilling, cabling and other works at the Installation Address and the Subscriber here by grants full liberty to ICC's authorized personnel to undertake such activities as are necessary for successful installation.
- (iii) The Subscriber shall ensure that the information stated in the Subscriber Hardware Registration Form shall continue to be complete and accurate in all material respects during the entire period of provision of service by ICC and the Subscriber shall notify ICC immediately of any change thereto.
- (iv) The Subscriber shall ensure that the ICC STB(s)/VC(s) is/are used as per the instructions stated in ICC STB/VC manual. The VC(s) shall at all times remain the sole and exclusive property of ICC and shall need to be returned by the Subscriber to ICC upon disconnection of service to the Subscriber. The Subscriber shall use the ICC STB(s)/VC(s) for self use only at the Installation Address indicated in the Subscriber Hardware Registration Form and shall not transfer the ICC STB(s)/VC(s) to any third party and /or un install and reinstall the ICC STB(s) at any other address.
- (v) The Subscriber under takes that he/she shall neither by him self nor allow any other person to modify, misuse or tamper with the ICC STB(s)/VC(s) or to add or remove any seal, brand, logo, information, etc., which affects or may affect the integrity/functionality/identity of the ICC STB(s)/VC(s) or otherwise remove or replace any part thereof; nor shall use before or after the ICC STB(s)/VC(s) any decoding, receiving, recording device other than one television set.
- (vi) If the service to the Subscriber have been discontinued on his request, no charge other than the charges for ICC STB(s), as applicable, shall be payable by the Subscriber.
- (vii) If the service to the Subscriber have been discontinued by ICC, no charges for the period for which the service was discontinued, including charges of ICC STB, as applicable, shall be payable by the Subscriber.
- (viii) On a request being made for discontinuation of service by the Subscriber, ICC shall suspend the service to the subscriber, provided that ICC may not discontinue the service if requested period of discontinuation is for a period lesser than a calendar month. Additionally, ICC shall suspend the service to the subscriber, at his request, if such request for suspension is for a period of a calendar month or multiple of calendar months but not exceeding 3 calendar months.
- (ix) No charge for the service, other than the rent for STB, if applicable, shall be levied on the Subscriber for the period during which the services were discontinued at the request of the Subscriber.
- (x) Disconnection of the service by the Subscriber can be only upon the Subscriber providing ICCPL with 15 days prior written notice in such regard.
- (xi) The subscriber can opt for any of the schemes as per terms stated in the tariff package framed by the ICCPL from time to time.
- (xii) Changes in the rates of taxes & Govt duties will be informed to subscribers and passed on.
- (xiii) Any delayed payment shall be charged with interest @ 18% per annum or on prevailing market interest whichever is higher.
- (xiv) If subscriber migrates from existing ICCPL Network to any other ICCPL's network where digital services are
- (c) The Subscriber acknowledges that ICCPL STB taken on rent shall remain exclusive property of ICCPL and shall be owned by ICCPL and the Subscriber undertakes to protect and guard such ICCPL STB.
- (d) For any kind of damage to the ICCPL STB, the Subscriber shall pay the damaged cost incurred by ICCPL for repairing the same.
- (e) The subscriber shall fully comply with all applicable laws.
- (f) The subscriber shall neither by himself nor allow any other person to modify, misuse or tamper with the Hardware or to add or remove any seal, brand, logo, information etc. which affects or may affect the integrity/functionality/identity of the Hardware or otherwise remove or replace any part thereof; nor shall use before or after the STB any decoding, receiving, recording device other than one television set.
- (g) The subscriber undertakes not to hypothecate, transfer or create or suffer any charge, lien or any onerous liability in respect of the Hardware which is not owned by the Subscriber.
- (h) The subscriber undertakes not to relay, transmit or redistribute the signals/Service to any Person or connect to any other device for any redistribution purpose.
- (xxii) ICCPL shall not be liable to the Subscriber for any damage to property or person that may take place during or in connection with the Installation. ICCPL shall not be liable to the Subscriber for any acts or omissions on the Subscriber's part. ICCPL is not responsible
- (a) For any consequential or indirect damage or loss in relation to the service
- (b) If the service is suspended due to force majeure event. ICCPL shall not be liable to the Subscriber for any bonafide action, including suspension and/or deactivation, taken by ICCPL to protect the intellectual property rights of any third party and/or to check other lawful activities in relation to the service, even if such action is based on information (whether generated by ICCPL or provided to ICCPL by any third party) which may later prove to be incorrect. ICCPL will endeavor at all times to maintain an adequate and reasonable quality of the service. It is agreed and understood by the Subscriber that the availability and quality of service may be affected by factors out side ICCPL's control such as physical obstructions, geographic weather conditions and other causes of electronic/electrical interference or faults in other telecommunication networks and ICCPL shall not be liable for any consequences arising thereof including but not limited to damage to the Subscriber's television or devices of any type connected to it or any other property. Also, ICCPL makes no representation or warranties as to the continuity or availability or quality of the service. ICCPL's sole obligation and the Subscriber's sole and exclusive remedy in the event of interruption of services by any of the means mentioned in this Terms & Conditions shall be to use all reasonable endeavors to restore the services as soon as reasonably possible.
- (xxiii) The Subscriber shall hold ICCPL, its affiliates, contractors, distributors and the respective officers, employees and agents completely harmless and indemnified from and against any loss, claim, damage, liability or expense (including reasonable attorneys fees and other dispute resolution costs) to which ICCPL and/or its affiliates, contractors, distributors and the respective officers, employees and agents may become subject to under any applicable laws, or under any claim made by any third party, or otherwise, to the extent they relate to or arise out of the provision of the service by ICCPL to the Subscriber.
- Available then no migration fee will be charged.
- (xv) In case of any complaint, LCO/MSO will respond to the complaint within 8 hours of receipt of complaint. However this will not apply if the STB has been found tampered with.
- (xvi) A copy of ICCPL's Manual of Practice shall be provided by ICCPL to the Subscriber at the time of his subscription for service. Such 'Manual of Practice' will contain, inter alia, procedures and timelimits for redressal of complaints, name, designation of the 'Nodal Officer' and email, contact telephone number, facsimile number and address of the 'Nodal Officer', procedure and benchmark for redressal of complaints through complaint centre and procedure to approach 'Nodal Officer'.
- (xvii) ICCPL shall provide the Subscriber with the bill for charges due and payable by the Subscriber for availing services each month for which such charges become payable by the Subscriber.
- (xviii) In case of post-paid bills, the Subscriber shall be billed, on monthly basis.
- (xix) In case of pre-paid bills, ICCPL shall, upon request from the Subscriber, provide the subscriber, at a cost of Rs.100/-per month usage, the information relating to the itemized usage charges showing actual usage of service, provided that it shall not be mandatory for ICCPL to provide to the Subscriber the information referred to in this provision for any period beyond 6 months preceding the month in which the request is made by the Subscriber.
- (xx) ICCPL reserves the right to suspend or deactivate the service after following the due process of law if:
- (a) The Subscriber is in breach of the provisions of these Terms and Conditions; and/or
- (b) The Subscriber has provided wrong information in the Subscriber Hardware Registration Form ; and/or
- (c) The Subscriber fails to pay the bills within the applicable timelines; and/or
- (d) The Subscriber is declared bankrupt or insolvent; and/or
- (e) ICCPL is directed/requested by Government or competent authorities; and/or
- (f) Applicable laws mandate ICCPL to take such action; and/or
- (g) Any acts of piracy, fraud or misuse of the service by the Subscriber is identified; and/or
- (h) Any force majeure event (i.e., an event on which ICCPL does not have any control) occurs; and/or
- (xxi) The Subscriber represents, warrants and undertakes to ICCPL that:
- (a) The Subscriber is competent under law to execute the Subscriber Hardware Registration Form.
- (b) The service shall be used solely for self-use in the Installation Address. The Subscriber shall not use the service for any commercial benefit, including but not limited to relaying, re-transmitting or redistributing the services to third party or commercial customers.
- (xxiv) The Subscriber shall not assign any rights or obligations under these Terms and Conditions to any other party without the prior written consent of ICCPL. However, ICCPL may assign the rights or obligations under these Terms and Conditions to any of its affiliates.
- (xxv) All notices given here under shall be given in writing, by personal delivery, courier or speedpost, at the address of ICCPL and the Subscriber set forth in the Subscriber Hardware Registration Form .
- (xxvi) No failure to exercise and no delay in exercising any right, power or remedy under the Subscriber Hardware Registration Form by ICCPL shall operate as a waiver. Nor will any single or partial exercise of any right, power or remedy preclude any other or further exercise of that or any other right, power or remedy.
- (xxvii) The LCO/MSO/ICCPL/its Affiliates will make reasonable efforts to render uninterrupted Service to the Subscriber and make norepresentation and warranty other than those set forth in the Terms and here by expressly disclaim all other warranties express or implied, including but not limited to any implied warranty or merchantability or fitness for a particular purpose.
- (xxviii) LCO,MSO, Distributor and ICCPL/ its Affiliates and the employees there of shall be not liable to the Subscriber or to any other person for all or any indirect, special, incidental or consequential damage arising out of or in connection with the provision of the Service or in ability to provide the same whether or not due to suspension, interruption or termination of the Services or for any inconvenience, disappointment due to deprival of any programme or in for mation whether attributable to any negligent act or omission or otherwise. Provided however the maximum liability of LCO or Distributor or MSO or ICCPL/ its Affiliates for any actual or alleged breach shall not exceed the Subscription paid in advance to LCO for such duration of Service, for which the Subscriber had paid in advance but was deprived due to such breach.
- (xxix) The Subscriber will indemnify and hold harmless the LCO, MSO ICCPL and its Affiliates from all loss, claims, demands, suits, proceedings, damages, costs, expenses, liabilities (including, without limitation, reasonable legal fees) or causes off or use and misuse of the Service or for non-observance of the Terms by the Subscriber.
- (xxx) If any provision of this Subscriber Hardware Registration Form becomes invalid or unenforceable, in whole or in part, the validity of the remainder of the Subscriber Hardware Registration Form shall not be affected. ICCPL and the subscriber shall agree to a valid substitute provision, which corresponds in its economic effect as closely as legally possible to the invalid or unenforceable provision which it replaces.
- (xxxi) MSO/LCO shall not be responsible for disruption of services during service maintenance period.
- (xxxii) These Terms and Conditions shall be governed by and construed in accordance with the laws of India. Courts at Pune, to the exclusion of all other courts, shall have exclusive jurisdiction to entertain any disputes arising out of relating here to.
- (xxxiii) If any of the provision of the Terms becomes or is declared illegal, invalid or unenforceable for any reason, the other provisions shall remain in full force and effect and no failure or delay to exercise any right or remedy here under shall be construed or operate as a waiver there of. Terms may be amended by the Authority from time to time and shall be binding on all.
- (xxxiv) The Quality of service and consumers complaint redressal prescribed under the regulations issued by Authority on 14th May 2012, are applicable herewith. Detailed information is available on the authorized site of Telecom Regulatory Authority of India viz. : www.trai.gov.in.

I agree to the terms and conditions above:

Signature _____